HOSPITALITY MANAGEMENT, ADVANCED CERTIFICATE



College(s): KK

Program Code: 0740

The Advanced Certificate in Hospitality Management introduces students to the operations and functions of the restaurant and hotel industries from a service and management standpoint. Classes are lecture and lab based to give maximum exposure to the industry and will allow students the opportunity to interact in real-world settings. The curriculum has customer service as an underlying theme of all classes and the importance is stressed throughout each and every class throughout the program. Coursework includes management skills, financial management, restaurant and hotel operational management, resume writing and interviewing techniques.

Program Requirements

| _ | = | |
|------------------|---|-------|
| Code | Title | Hours |
| Required Progran | n Core | |
| 330CUL 700 | College Success Hospitality Perspective | 3 |
| 330CUL 701 | Intro To Food Service I | 3 |
| 330CUL 703 | Food Sanitation & Safety I | 2 |
| 330CUL 705 | Chef's Training I-Section A | 4 |
| 330CUL 708 | Chef's Training I-Section B | 4 |
| HMGT 724 | Hospitality Management | 3 |
| HMGT 806 | Customer Service Fundamentals | 3 |
| HMGT 807 | Hospitality Financial Management | 3 |
| HMGT 808 | Restaurant Operations | 4 |
| HMGT 810 | Bar and Beverage Management | 3 |
| HMGT 812 | Hotel and Lodging Operations | 4 |
| | | |

HMGT 814 Hospitality Procurement 3

Total Hours 39

Pathway

This is an **example course sequence** for students interested in earning a degree in Hospitality Management. If this pathway is followed as outlined, you will earn a Basic Certificate (BC) in Culinary Arts and an Advanced Certificate (AC) in Hospitality Management. It does not represent a contract, nor does it guarantee course availability.

Student must be eligible for ENGLISH 96 Aligned Reading and Composition and MATH 98 Beginning Algebra with Geometry to begin core curriculum classes.

Semester-by-Semester Program Plan for Full-Time Students

All plans can be modified to fit the needs of part-time students by adding more semesters.

| Semester 1 | | Hours |
|------------|---|-------|
| 330CUL 700 | College Success Hospitality Perspective | 3 |
| 330CUL 701 | Intro To Food Service I | 3 |
| 330CUL 703 | Food Sanitation & Safety I | 2 |
| 330CUL 705 | Chef's Training I-Section A | 4 |
| 330CUL 708 | Chef's Training I-Section B | 4 |
| | Hours | 16 |
| Semester 2 | | |
| HMGT 806 | Customer Service Fundamentals | 3 |
| HMGT 807 | Hospitality Financial Management | 3 |
| HMGT 724 | Hospitality Management | 3 |
| HMGT 808 | Restaurant Operations | 4 |
| | Hours | 13 |
| Semester 3 | | |
| HMGT 812 | Hotel and Lodging Operations | 4 |
| HMGT 814 | Hospitality Procurement | 3 |



| HMGT 810 | Bar and Beverage Management | 3 |
|----------|-----------------------------|----|
| | Hours | 10 |
| | Total Hours | 39 |

Choose your courses with your College Advisor.

Careers

This program can prepare students for the jobs listed below. Click on each one to learn more, including average earnings, annual job openings, and how much education people in that field have. For additional guidance and resources on career options, current City Colleges students and alumni can contact the Career Services Office (https://www.ccc.edu/departments/Pages/Career-Services.aspx).

First-Line Supervisors of Food Preparation and Serving Workers Job Description

Directly supervise and coordinate activities of workers engaged in preparing and serving food.

Salary Based on Experience Level

Take a look at the average hourly/annual earnings for this career in Cook County

Lightcast earnings figures are based on OES data from the BLS and include base rate, cost of living allowances, guaranteed pay, hazardousduty pay, incentive pay (including commissions and bonuses), on-call pay, and tips.

\$32,179

Annual Wages

| Median 50 th Percentile | \$39,802 |
|--|----------|
| Senior-Level 90 th Percentile | \$62,729 |
| Hourly Wages | |
| Entry-Level 10 th Percentile | \$15 |
| Median 50 th Percentile | \$19 |
| Senior-Level 90 th Percentile | \$30 |

Annual Job Openings

Entry-Level 10th Percentile

2943 annual openings in Cook County

National Education Attainment

Here, you can see the level of education that people in this career complete.

| Degree Program | % of Jobs |
|-----------------------------------|-----------|
| A high school diploma or less | 80.94% |
| A certificate | 9.69% |
| Some college | 2.09% |
| An Associate degree | 7.28% |
| A Bachelor's degree | 0.00% |
| A Master's or Professional degree | 0.00% |
| A Doctoral degree or more | 0.00% |

0.00% continue their education beyond an associate degree

Food Service Managers Job Description

Plan, direct, or coordinate activities of an organization or department that serves food and beverages.

Salary Based on Experience Level

Take a look at the average hourly/annual earnings for this career in Cook County

Lightcast earnings figures are based on OES data from the BLS and include base rate, cost of living allowances, guaranteed pay, hazardousduty pay, incentive pay (including commissions and bonuses), on-call pay, and tips.

Annual Wages

| Hourly Wages | |
|--|-----------|
| Senior-Level 90 th Percentile | \$112,862 |
| Median 50 th Percentile | \$55,325 |
| Entry-Level 10 th Percentile | \$31,388 |

Entry-Level 10th Percentile \$15 Median 50th Percentile \$27 Senior-Level 90th Percentile \$54

Annual Job Openings

828 annual openings in Cook County

National Education Attainment

Here, you can see the level of education that people in this career complete.

| Degree Program | % of Jobs |
|-----------------------------------|-----------|
| A high school diploma or less | 70.56% |
| A certificate | 4.83% |
| Some college | 18.35% |
| An Associate degree | 0.71% |
| A Bachelor's degree | 5.54% |
| A Master's or Professional degree | 0.00% |
| A Doctoral degree or more | 0.00% |

5.54% continue their education beyond an associate degree

Hotel, Motel, and Resort Desk Clerks Job Description

Accommodate hotel, motel, and resort patrons by registering and assigning rooms to guests, issuing room keys or cards, transmitting and receiving messages, keeping records of occupied rooms and guests' accounts, making and confirming reservations, and presenting statements to and collecting payments from departing quests.

Salary Based on Experience Level

Take a look at the average hourly/annual earnings for this career in Cook County

Lightcast earnings figures are based on OES data from the BLS and include base rate, cost of living allowances, guaranteed pay, hazardousduty pay, incentive pay (including commissions and bonuses), on-call pay, and tips.

Annual Wages

| Entry-Level 10 th Percentile | \$27,222 |
|--|----------|
| Median 50 th Percentile | \$30,978 |
| Senior-Level 90 th Percentile | \$41,828 |

Hourly Wages

| Entry-Level 10 th Percentile | \$13 |
|--|------|
| Median 50 th Percentile | \$15 |
| Senior-Level 90 th Percentile | \$20 |

Annual Job Openings

818 annual openings in Cook County

National Education Attainment

Here, you can see the level of education that people in this career complete.

| Degree Program | % of Jobs |
|-----------------------------------|-----------|
| A high school diploma or less | 76.03% |
| A certificate | 2.42% |
| Some college | 10.79% |
| An Associate degree | 6.17% |
| A Bachelor's degree | 4.60% |
| A Master's or Professional degree | 0.00% |
| A Doctoral degree or more | 0.00% |

4.60% continue their education beyond an associate degree

Lodging Managers Job Description

Plan, direct, or coordinate activities of an organization or department that provides lodging and other accommodations.

Salary Based on Experience Level

Take a look at the average hourly/annual earnings for this career in Cook County

Lightcast earnings figures are based on OES data from the BLS and include base rate, cost of living allowances, guaranteed pay, hazardousduty pay, incentive pay (including commissions and bonuses), on-call pay, and tips.

Annual Wages

| | \$34,262 |
|--|-----------|
| Median 50 th Percentile | \$58,701 |
| Senior-Level 90 th Percentile | \$129,285 |

Hourly Wages

| Entry-Level 10 th Percentile | \$16 |
|--|------|
| Median 50 th Percentile | \$28 |
| Senior-Level 90 th Percentile | \$62 |

Annual Job Openings

77 annual openings in Cook County

National Education Attainment

Here, you can see the level of education that people in this career complete.

| Degree Program | % of Jobs |
|-----------------------------------|-----------|
| A high school diploma or less | 19.47% |
| A certificate | 0.00% |
| Some college | 5.89% |
| An Associate degree | 3.05% |
| A Bachelor's degree | 71.60% |
| A Master's or Professional degree | 0.00% |
| A Doctoral degree or more | 0.00% |

71.60% continue their education beyond an associate degree

Meeting, Convention, and Event Planners Job Description

Coordinate activities of staff, convention personnel, or clients to make arrangements for group meetings, events, or conventions.

Salary Based on Experience Level

Take a look at the average hourly/annual earnings for this career in Cook County

Lightcast earnings figures are based on OES data from the BLS and include base rate, cost of living allowances, guaranteed pay, hazardousduty pay, incentive pay (including commissions and bonuses), on-call pay, and tips.

Annual Wages

| Entry-Level 10 th Percentile | \$35,290 |
|--|----------|
| Median 50 th Percentile | \$55,153 |
| Senior-Level 90 th Percentile | \$97,253 |

Hourly Wages

| Entry-Level 10 th Percentile | \$17 |
|--|------|
| Median 50 th Percentile | \$27 |
| Senior-Level 90 th Percentile | \$47 |

Annual Job Openings

405 annual openings in Cook County

National Education Attainment

Here, you can see the level of education that people in this career complete.

| Degree Program | % of Jobs |
|-----------------------------------|-----------|
| A high school diploma or less | 7.85% |
| A certificate | 6.64% |
| Some college | 37.22% |
| An Associate degree | 7.49% |
| A Bachelor's degree | 40.80% |
| A Master's or Professional degree | 0.00% |
| A Doctoral degree or more | 0.00% |

40.80% continue their education beyond an associate degree